

**Performance**

Total aviation movements	Aug 2022	Sep 2022	Oct 2022	Total
<b>2022/23</b>	<b>3,035</b>	<b>2,643</b>	<b>2,873</b>	<b>8,551</b>
2021/22	2,515	2,718	2,237	7,470
<b>Commercial mvt 2022/23</b>	<b>3810</b>	<b>297</b>	<b>244</b>	<b>921</b>
Commercial mvt 2021/22	556	540	403	1,499
<b>Passengers 2022/23</b>	<b>15,501</b>	<b>15,157</b>	<b>13,126</b>	<b>43,784</b>
Passengers 2021/22	26,675	23,585	24,556	74,816

**Abridged CEO update**

As agreed at the recent meeting in October, please see below summary:

- The Airport remains very much “open for business” and continues to operate 24/7. While easyJet has now ceased their operations until March 2023, we are continuing to support General Aviation and business jet activity. We are delighted to share that the Airport Aerodrome also passed its recent CAA audit.
- We continue to work tirelessly to secure new airline deals and increased passenger volumes for Summer 2023 and beyond. Multiple commercial conversations are ongoing and we expect to share some further good news shortly. We also welcome back a small number of cargo flights, from a global logistics partner, for a limited period between January and March 2023.
- During this quieter period, we are minimising energy consumption wherever possible to mitigate the significant electricity price inflation challenge. We have also welcomed a number of film companies to the Airport to shoot various productions - please do see the current Aldi Christmas TV advert to see our Terminal in action.
- On the People front, our cultural “can do” attitude remains strong right across the business and a new Head of People joined us in November. During this quieter period, we continue to protect the roles of our c.300 members of staff (including our hotel team) and implement a range of activities to retain and secure their ongoing support ahead of ramping up next spring.
- We continue to engage and meet with a range of stakeholders, from governmental departments to county/local council councillors and officers. We also hosted the new CEO of SBC for a visit to the Airport in November. On the resident front, we hosted the

independent Community Noise Forum in early November and we also met with a group of residents from Wells Avenue and have a further meeting set up with them in early December.

- One ask for our next ACC meeting is to seek views and options to further build and amplify the public, business and wider stakeholder awareness of the Airport beyond our immediate area.

## **Community Relations**

In August, we opened the Wellbeing Garden at Nelsons Gate, Southend for South East & Central Essex Mind (SECE Mind) – mental health charity. The garden is being well used by residents for 1:1 therapy sessions and art classes. Residents are now growing their own vegetables and herbs for cooking. The garden was funded from the £17k raised from the 2021 Mental Elf run.

Tickets are now available for the 2022 Mental Elf event which will be held on Sat 3 December. All proceeds will help fund a 'Somewhere to Turn' mental health support phone line for local residents.

LSA donated brand new bedding and towels left from a filming event to SECE Mind in September.

Two LSA staff completed the London Parks half marathon and raised over £1500 for SECE Mind.

Five LSA staff attended the Belfair's Academy careers event in October to talk about job roles at the airport.

As the airport closed for passenger flights at the end of October, all food items (e.g., biscuits, teabags, drinks, protein bars, confectionery) that were still in date were donated to HARP Southend.

## **Night movements**

All night movements for the quarter period remained within the agreed monthly quota i.e. 120.

## **Noise**

The total number of noise complaints for the Q3 period August, September and October 2022 was 867. This excludes 16 complaints for which no aircraft could be found to be operating at the time of the complaint. This is a 32% decrease on the previous quarter, mainly due to the decrease in night time cargo movements, which stopped altogether on 12 September. Some night flights continued with based executive jet customers and the HM Coastguard, who patrol the channel for illegal crossings at night. With no winter 2022/3 passenger schedule, the last easyJet flight was on 31 October. The easyJet 2023 schedule will resume at the end of March 2023.

In the Q3 period, 822 (94%) of all complaints were from 20 people (four of which live at the same address) and 424 complaints (48%) were received from just 3 addresses.

The 867 noise complaints were generated from 276 airport operations over the three-month period.

	Total ATMs	B734 Cargo ATMs	Total Complaints	NOT SEN	Total complaints	Events	Night complaints	Day complaints
Aug-22	2735	62	510	11	499	155	408	91
Sep-22	2416	23	299	5	294	91	244	50
Oct-22	2492	0	74	0	74	30	45	29
	7,643	85	883	16	867	276	697	170

This data shows that just 3% of aircraft movements during the Q3 period generated complaints.

	Total complainants	Total complaints	Top 20	Top 20 =	Top 3 house %	Top 3 H =
Aug-22	41	358	87%	315	32%	117
Sep-22	47	418	88%	371	39%	163
Oct-22	53	503	90%	456	43%	217
		1,279		1,142		497

382 complaints related to aircraft operating to/from the SW over Leigh on Sea and 468 complaints related to aircraft operating to/from the NE over Rochford. (17 complaints related to helicopters, overhead aircraft which are not runway direction specific).

80% of all complaints were about aircraft operations during the night -time period. Of these, 49% relate to the logistics operation.

	No. of night flights over Leigh	Night	ASL (Cargo)	Biz Jets	HM Coastguard	Police	Calibration	RAF/military	Delayed passenger
Aug-22	15	408	255	95	31	0	27	0	0
Sep-22	13	244	91	114	39	0	0	0	0
Oct-22	3	45	0	24	21	0	0	0	0
	31	697	346	233	91	0	27	0	0

During the Q3 period, there were a total of 31 night flights to/from the SW over Leigh on Sea which did not follow the preferred runway for reasons permitted under the S106 exemptions. All were specific to weather/wind conditions and the performance capabilities of the aircraft concerned, to operate under the weather conditions at the time of operation.

All complaints for the Q3 period were investigated and the aircraft in question were fully investigated.

There were **four** non-compliant flights during the Q3 period i.e. turned early and broke NPR controls. There were just two complaints received in relation to one NPR breach. Please see quarterly 106 return for NPR breaches for details.

### Mobile Noise Monitoring Requests

No requests for the mobile noise monitor (MNT) were received during the May, June July 2022 reporting quarter.

### Noise Forum

The fifth LSA Community Noise Forum will take place on 9 November 2022.

Draft minutes of the meeting (including copies of the presentations) will be published on the LSA website under [Connecting Communities](#).

### **Environment**

*We continue our work to apply for level 2 Airport Carbon Accreditation in 2022, finalising data collection. Anderson Acoustics will present their experience of the value of various noise metrics to the Community Noise Forum in early September as a way of prompting a discussion as to which metrics are of greatest community value. The challenge is to find a way forward which acknowledges the considerable complexity of accepted metrics and their perceived relevance in light of individual experience but also provides something objective which can be used as the basis of policy. Air quality at the airport remains well within Government guidelines, although there has been no progress on national policy around particulate monitoring. This continues to delay our decisions on the technology to utilise. With activity at the airport still very limited, this is not a major issue, but it will increase in relevance as we grow over the forthcoming years.*

John Upton  
Chief Executive Officer