

Performance

Total aviation movements	Nov 22	Dec 22	Jan 23	Total
2022/23	2,030	2,305	3,008	7,343
2021/22	2,854	1,673	2,180	6,707
Commercial mvt 2022/23	155	160	126	441
Commercial mvt 2021/22	207	176	182	565
Passengers 2022/23	0	0	0	0
Passengers 2021/22	0	0	0	0

CEO update

- We are looking forward to easyJet restarting their operations at the end of March 2023 and welcoming the addition of Amsterdam to our schedule. Over the winter, our General Aviation and business jet centre has continued to perform well.
- We continue to work hard to secure new airline deals and increased passenger volumes for Summer 2023 and beyond. Multiple commercial conversations are ongoing, and we are really pleased to have concluded a multi-year deal with easyJet. The restart of our cargo flights in January, with a global logistics partner, continues to perform well.
- During this quieter period, we are continuing to minimise energy consumption wherever possible to mitigate the significant electricity price inflation challenge. By way of interest, our solar farm has enabled us to offset the same amount of CO2 as planting >40,000,000 trees.
- On the People front, our cultural “can do” attitude remains strong right across the business. As we approach summer, we are now actively implementing our start up plans to recruit and train for the roles we need. Vacancies for a range of roles are now live.
- We continue to engage and meet with a range of stakeholders, from governmental departments to county/local council councillors and officers. On the resident front, we continue to work with the independent Community Noise Forum and are currently working with the Forum to evolve their Terms of Reference to further enhance and increase resident representation. We also met with a group of residents from Wells Avenue in early December.

- As mentioned in the written update for the last meeting, we welcome the ACC’s views and options to further build and amplify the public, business and wider stakeholder awareness of the Airport beyond our immediate area.

Community Relations

In November, our Safety and Compliance Manager, Darren Peacock attended a special event to collect the Armed Forces Covenant Silver Award on behalf of London Southend Airport. Darren is ex-military, with 22 years of active duty in the Royal Air Force as a Survival Equipment Fitter, serving in the UK, Cyprus, Bosnia, Iraq, and Afghanistan.

In December, the airport gifted boxes of food and cleaning products to Southend-based homeless charity, HARP Southend and registered as a drop of point for the Samaritans Purse annual shoebox appeal as part of Operation Christmas Child. We managed to collect a total of 50 shoeboxes which were all sent to children in Ukraine.

Also in December, the airport hosted the annual Mental Elf runway event, which saw 104 participants run 197 laps of the runway (a cumulative distance of 702km). Fundraising has now reached an amazing £15,000 for South East & Central Essex Mind (SECE Mind) – mental health charity. This includes a £5k match funding donation from Esken. All proceeds will help fund a ‘Somewhere to Turn’ mental health support phone line for local residents.

Night movements

All night movements for the quarter period remained within the agreed monthly quota i.e. 120.

Noise

The total number of noise complaints for the Q4 period November, December and January 2023 was 183. This excludes 7 complaints for which no aircraft could be found to be operating at the time of the complaint. This is a 79% decrease on the previous quarter, mainly due to the decrease in night time cargo movements, which stopped altogether on 12 September. Some night flights continued with based executive jet customers and the HM Coastguard, who patrol the channel for illegal crossings at night.

In the Q4 period, 189 (99.9%) of all complaints were from 20 people (four of which live at the same address) and 125 complaints (66%) were received from just 3 addresses.

The 183 noise complaints were generated from 86 airport operations over the three-month period.

	Total ATMs	B734 Cargo ATMs	Total Complaints	NOT SEN	Total complaints	Events	Night complaints	Day complaints
Nov-22	1524	0	112	2	110	46	89	21
Dec-22	2108	0	25	3	22	14	15	7
Jan-23	2639	10	53	2	51	26	34	17
	6,271	10	190	7	183	86	138	45

This data shows that just 1% of aircraft movements during the Q4 period generated complaints.

	Total complainants	Total complaints	Top 20 %	Top 20 =	Top 3 house %	Top 3 H =
Nov-22	21	110	99%	111	58%	65
Dec-22	5	22	100%	25	88%	22
Jan-23	11	51	100%	53	72%	38
		183		189		125

81 complaints related to aircraft operating to/from the SW over Leigh on Sea and 97 complaints related to aircraft operating to/from the NE over Rochford. (5 complaints related to helicopters, overhead aircraft which are not runway direction specific).

75% of all complaints were about aircraft operations during the night -time period.

	No. of night flights over Leigh	Night	ASL (Cargo)	Biz Jets	HM Coastguard	Police	Medical
Nov-22	12	89	0	77	12	0	0
Dec-22	1	15	0	10	5	0	0
Jan-23	2	34	26	0	2	1	5
	15	138	26	87	19	1	5

During the Q4 period, there were a total of 15 night flights to/from the SW over Leigh on Sea which did not follow the preferred runway for reasons permitted under the S106 exemptions. All were specific to weather/wind conditions and the performance capabilities of the aircraft concerned, to operate under the weather conditions at the time of operation.

All complaints for the Q4 period were investigated and the aircraft in question were fully investigated.

There were three non-compliant flights during the Q4 period i.e. turned early and broke NPR controls. There were just two complaints received in relation to one NPR breach. Please see quarterly 106 return for NPR breaches for details.

Mobile Noise Monitoring Requests

No requests for the mobile noise monitor (MNT) were received during the Nov, Dec, Jan 2023 reporting quarter.

Noise Forum

Having established the LSA Community Noise Forum over a year ago, and listened to feedback from local residents, there will now be a review of the existing Terms of Reference (ToR) to see how membership and communication with the local residents can be improved.

Overall, feedback from the Department of Transport (DfT) member was that the forum had provided some valuable information on how the airport operates within its designated airspace and is working well. The challenge is getting the correct community representatives engaged

with the forum so that the information is shared more widely. This has also been a challenge for the three other airport noise forums that have been set up in the UK. Suggestion is to involve more parish councils and community groups.

The next noise forum is scheduled for 15/02/23 and will focus on reviewing the ToRs.

Draft minutes of the meeting (including copies of the presentations) will be published on the LSA website under [Connecting Communities](#).

Environment

London Southend Airport have commissioned an independent verification and calculation for the Airport's Scope 1, 2 and 3 carbon emissions, including footprint of emissions from aircraft and passenger travel. The verification will identify carbon emissions targets that support the Carbon Management Plan at London Southend Airport and completion and submission of application forms to achieve ACA Level 2 airport carbon accreditation.

The airports first EV charging point is scheduled to be installed in the Jet Centre car park during Feb 23.

John Upton
Chief Executive Officer