

**MINUTES OF LSA COMMUNITY NOISE FORUM
HELD AT LONDON SOUTHEND AIRPORT HOLIDAY INN
ON TUESDAY 16 JANUARY AT 14:00AM**

Present

CNF Chair	Mick Thwaites (MTh)
LSA Customer Service & Commercial Director	Caroline Fitzgerald (CF)
LSA Noise Manager	Jo Marchetti (JM)
LSA Head of ATS	Nicole Park (NP)
LSA minute taking	Linda Hull (LH)
Chalkwell Ward Resident Group	Sally Holland (SH)
Leigh Ward Resident Group	Ray Evans (RE)
SS0 member	Joanna Spencer (JS)
Dept of Transport (DfT)	Ian Green (IG)

Apologies

SS4 member	Kevin Salt (KS)
SS5 member	Mandy Johnson (MJ)
RDC	Cllr Julie Gooding (JG)
ECC	Mike Steptoe (MS)
Leigh Residents Association	Mike Dyer (MD) – no reply
SCC	Paul Pearce – no reply

		Action
1	<p>Welcome and introductions</p> <ul style="list-style-type: none"> • Introductions by all members • Circulated minutes from the last meeting were confirmed with no amendments. • MTh requested declaration of interest and asked that members declare any other associations. No one declared any additional group membership. 	
2	<p>Apologies for absence</p> <ul style="list-style-type: none"> • MTh gave apologies received. 	
3	<p>Minutes of the previous meeting/outstanding actions</p> <ul style="list-style-type: none"> ➢ MT seek new members – actioned, covered in item 4 ➢ JS Contact Wells Ave residents – actioned, covered in item 4 	
4	<p>Membership</p> <p>MTh stressed the need for getting the right people around the table, specifically communities affected by the airport. CNF acts as a conduit between community and airport to discuss and find meaningful ways to reduce noise impact. Members need to participate constructively and comply the code of conduct and need to attend regularly.</p> <p>MTh updated that the Echo had printed an article about the Noise Forum Chair and his ambition to recruit new members to the forum. Southend Airport noise forum lead by former police chief Echo (echo-news.co.uk). MTh has received good feedback about the article.</p> <p>MTh has also met with residents from Wells Avenue that had previously engaged with the airport on noise issues. JS said she would follow up with them and see if they wanted to join the forum.</p> <p>JS updated that she had put a post on the Wells Ave Residents Facebook group, asking if any residents were interested in joining the forum, asking them to contact the Chair.</p>	

	<p>MTh has contacted SAVS and arranged a meeting with Roger Sexton. SAVS have a directory of local community groups including several associations that may be on the flight path.</p> <p>JG suggested seeking representation from schools under the flightpath.</p> <p>Action Chair to explore and write to school PA's.</p> <p>Action RE to contact Westleigh Residents Assoc. and Westleigh school.</p> <p>➤ <u>New member applications/approvals</u> Application received by David Smith. David Smith is applying to represent himself as an independent resident. On that basis, the Chair proposed that he would like to invite David Smith to the next meeting as a guest. Members agreed. Action: Chair to write to David Smith to invite him to the next meeting and offer him a 10-15 slot to present his concerns/views to the forum. Future membership will be determined following the meeting.</p> <p>Rochford Parish Council recommended two parish councillors that would like to apply for membership. MTh stated that he had spoken to both James Cottis and Graeme Whitehead and proposed that both cllrs become members of the forum. Graeme Whitehead has previously led the group that opposed the airport runway extension. Members agreed.</p> <p>➤ <u>Potential members invited to observe</u> N/A</p> <p>➤ <u>Opportunity for members to make presentations</u> The Chair stated that it would be a good idea to ask members to make presentations about their specific noise issues/concerns. As the forum grows this will become a regular agenda item.</p>	
<p>5</p>	<p>Airport Update by Caroline Fitzgerald</p> <ul style="list-style-type: none"> • CF thanked the volunteer CNF members for their time and commitment to this important initiative and for their patience during our transition of chairs. We are delighted to Mick Thwaites now in position as the forums independent chair and look forward to witnessing the growth and contribution of the forum to the airport in the future. • LSA is currently enjoying its busiest winter schedule in four years, with flights to Paris, Amsterdam, Alicante and Geneva with easyJet. • Another new winter route is set for its inaugural flight on 4th Feb 24 – Grenoble. • LSA recently announced a new airline partnership and route to Milan with Aeroitalia in early January, with flights starting from 25th March 2024. • Looking forward to the airports first Travel show, hosted by Hays and held at the holiday Inn on 21st January where we expect hundreds of potential holiday makers to attend and be inspired to choose London Southend as their choice of gateway to their holiday this year. • Growth for the airport is great for the region as it brings with it significant economic growth through the possibility of more jobs, at above National living wage in most cases, for local people. • Total passengers to end Dec 145,000. Full year passenger forecast remains at 160,000 which will be a near 100% increase YoY. Load factor average of 84% remains strong. • The increase achieved from 88K pax S22/W23, 160k pax S23/W24 to a forecast circa 500k in Summer 24/Winter 25 with up to 1m pax in 25/26 is a demonstration of early growth momentum. • Winter 23/24 bookings and forward bookings for summer 24 are looking strong both for leisure city breaks, winter sun and Ski. LSA is driving awareness through its B2C and B2B marketing strategies, part of which can be seen by the ads running on the C2C gate line, Google display, Skyscanner and Radio Essex (weather sponsorship) alongside all social activity and it is driving awareness and positive consideration of our product and its 	<p>○</p>

	<p>proximity with London. Our recent Aeroitalia launch made an impression on more than 20m people in London and the Southeast.</p> <ul style="list-style-type: none"> • Summer 24 flights, with easyJet, are on sale to Malaga, Faro, Alicante, Paris, Amsterdam, Palma de Mallorca (now up to 8 x per week). • Tour operator Balkan Holidays is operating flights/holidays to Bulgaria’s Golden coast, via Bourgas Airport this summer (June – Sept 24). • LSA’s multi-year deal with easyJet continues as does positive talks with new airlines. We hope to be able to announce further new routes for S24 and beyond. • Current LSA colleague headcount (including rail) is 227, over 300 including the Hotel. Recruitment for Summer 24 is also underway that will see our headcount increase further – 80% of our employees are from SS postcodes. Roles will be available in Security, Food and Beverage, and possibly cleaning. Headcount is expected to increase to over 350 in total. • In readiness for June 24 regulatory changes and pax growth, we have some layout changes afoot in central search that will ensure that we continue to deliver optimal efficiency and compliance in our search area. A second C3 security scanner will be live in London Southend before June 24 which will further enhance our airports’ ability to detect prohibited items but with greater convenience for passengers. Passengers to benefit from biggest shake-up of airport security rules in decades - GOV.UK (www.gov.uk) • The Pub in departures is due to reopen from May 2024. Our commercial offer will always continue to evolve, aligned with passenger growth. • Community impact: <ul style="list-style-type: none"> ○ Charity football match in October raised £1128.00 for SECE Mind. ○ LSA once again supported the SECE Mind Mental Elf event which was held in Belfairs Woods in December - fundraising total currently at £11,500. ○ Total fundraising total will be near £12,500 for FY24. ○ Volunteering hours 110 ○ LSA sponsored Rochford Parish Council Christmas festival last year and intends to support more local causes in the year ahead. • S106 operational controls – as updated in the previous meeting, LSA is currently working with RDC and SCC to review a number of best practice plans as required by the S106. The plans under review include: <ul style="list-style-type: none"> ○ Carbon and Environmental Management Programme ○ Aircraft Engine Testing Best Practice Plan ○ Quiet Ground Operations Scheme ○ Air Quality Monitoring Programme ○ Wake Vortex Compensation Scheme ○ Sustainable Procurement Policy <p>The S106 requires SCC and RDC to approve the updated plans however ECC has been invited to join the review process as a signatory of the S106.</p> <p>The next review meeting is set for 25 Jan 2024. LSA is not obligated by the S106 to consult publicly on these 5 yearly reviews but has agreed to share the draft plans (once agreed with RDC and SCC) with the ACC and CNF for comments and consideration.</p> <p>The S106 agreement (Deed of Variation) 2012 itself, is not being reviewed or amended (this would require an entirely different, and more complex process).</p> 	
6	<p>Noise data</p> <ul style="list-style-type: none"> • A summary of noise complaints for the period Mar – Dec 23 was issued to members prior to the meeting. • JM noted that there had been a total of 17 departures by QC4 aircraft (B727) up to end of Dec 23 (quota limit is 60 per reporting year). A total of 18 complaints had been received. • There are currently two B727’s based at LSA (both operating by Oil Spill Response) 	

7	<p>Noise Action Plan</p> <ul style="list-style-type: none"> • DRAFT NAP was submitted to DEFRA 31 August following consultation with all local authorities, ACC and CNF. • Currently awaiting feedback response from DEFRA • Deadline – to be published in Feb 2024. Likely to be extended. • JM chased DEFRA by email 10/1 – reply copied below: <i>“We are still reviewing the NAP’s at the moment so will come back to you in due course”.</i> IG advised that Defra intend to write to airports in next 2-3 weeks with feedback/comments. Should the feedback require updates from LSA, an exceptional CNF meeting will be arranged to discuss. 	
	<p>AOB</p> <ul style="list-style-type: none"> • Under item 4 SH stated that she would like the remit of the forum widened to include other topics, her local residents wanted to know more about employment opportunities, new routes, environmental matters etc. JM answered that whilst there were relatively low noise issues currently, the airport is set to grow, and we need to reserve this forum for noise related matters. It would unlikely work well having residents with noise issues sharing the table with residents that supported airport growth. IG agreed it would be better to keep these topics separate, and CF reassured JG that her airport update would include information around employment and growth. More general information can be obtained through the LSA Community Newsletter. • JM had received a call from MJ to say that the ‘Static Track’ and ‘Altitude Profile’ were not working on WebTrak. This does not prevent residents from making complaints but are useful tools to see the full flight path of a specific aircraft. JM has contacted Envirosuite and they confirmed that this was an issue currently affecting many airports not just LSA. They are working to find a solution asap. • LSJC is looking to support the UCLF event 2 June 24. There is potential for LSJC to operate up to 20 night flights (depending on which UK clubs qualify) between 01:00 – 09:00. All flights will count towards the S106 night flight quota. • Chair asked Nicole to make a presentation at a future meeting on the airspace strategy. • Cllr Kevin Buck is willing to come along to a CNF meeting and explain the workings of the S106 agreement. The airport completes an annual report which is scrutinized by SCC. Last meeting held 11 Oct 23, awaiting minutes to be published on the SCC website. • IG informed members that a consultation on night flights at Heathrow Stansted and Gatwick will be launching in next 3 months. 	
	<p>Date of 2024 meetings</p> <ul style="list-style-type: none"> • Tues 7 May 14:00 – 16:00 • Tues 13 August 14:00 – 16:00 • Tues 12 November 14:00 – 16:00 	
	<p>Next meeting 7 May 2024 14:00am.</p> <p>_____</p> <ul style="list-style-type: none"> • Mick Thwaites (Chair) _____ • _____ Date _____ 	