#### **Performance**

Total aviation movements	May 24	Jun 24	Jul 24	Total
2023/25	2,943	3,391	3,141	9,475
2022/24	3,827	2,881	2,919	9,627
Commercial mvt 2024/25	341	476	444	1,261
Commercial mvt 2023/24	181	275	240	696
Passengers 2024/25	27,579	37,450	33,372	98,401
Passengers 2023/24	9,442	23,794	17,443	50,679

## **CEO** update

Passenger numbers for May to July total 98,401 with load factors at 88%. Comparing to the same period last year passengers have increased by 94%.

The airport is now experiencing a fantastic period of growth and is working to exceed easyJet's expectations to further anchor our partnership and grow the number of based aircraft beyond 2025's planned three A320neo's in the coming years. This year LSA will have approx. 280K passengers, with over 800K from easyJet alone in 2025.

New majority owners Carlyle have given clear objectives to recover back to 2million passengers in the next two to three years, to make the airport cash generative.

A new LSA Board has very experienced new non exec Directors which will help ensure the business grows sustainably.

At the end of August, we were pleased to announce three new easyJet routes to Almeria and Reus in Spain and to Malta for the 2025 summer schedule. This brings the total number of destinations to 19. With current easyJet load factors of 88%, this puts us in a strong position for other airline negotiations.

We currently have 4 routes on sale for our winter schedule, plus a package holiday to Lapland. Given the resourcing challenges for days when flights are spread out over the day, we are working with our teams to retain as many of our operational staff as possible and reset a process driven organisation that focuses on passenger flow.

LSA has significantly invested in Next Generation security equipment, and now have two lanes, two Body Scanners and are totally compliant with DfT. There is still a DfT temporary 100ml restriction on liquids but due to the new equipment they can still stay in passenger bags.

LSA will no longer be proceeding with plan to build a new hotel (planning permission expires August 2024). A new application for a hotel may be submitted in the future as the business recovers.

Current LSA colleague headcount (including rail) is 272, over 350 including the Hotel. 85.6% of our employees are currently from SS postcodes. We have welcomed 37 new joiners since 1<sup>st</sup> April.

# 2 Vacancies:

Air Traffic Control Assistant – Traineeship Air Traffic Control Officer

## **\$106 Operational Review**

LSA is working with Logika to agree a first formal response to RSK/SCC and RDC. Revised draft plans will be issued to SCC and RDC with tracked changes this month. SCC and RDC will then have an opportunity to review further and raise any additional questions.

The final draft plans will be shared with the ACC and CNF for comments before final submission to SCC for formal approval.

# **Community Relations**

The airport has renewed its partnership with SECE Mind for 2025 and will continue to fundraise/raise awareness for mental health.

The airport has committed to sponsoring several local events including Essex & Herts Air Ambulance 'Strictly Air Ambulance', Southend Rugby Club 'ladies match for breast cancer', Havens Hospice Southend Half Marathon, World Cup-on-Sea for Great Ormond Street Hospital and Leigh Regatta as well as Essex Cricket School's tournament.

The LSA Annual Report 2023-24 is now available on the LSA website Community Reporting - London Southend Airport

#### **R4 Noise Action Plan**

A copy of the Draft NAP was sent to CNF members 11/07/24 and has now been published on the LSA website – pending formal adoption and approval by the Secretary of State for Environment, Food & Rural Affairs (Defra). Noise Management - London Southend Airport

Formal adoption has been delayed due to the general election and summer break.

Progress of the NAP targets/commitments will be regularly monitored by the LSACNF. The ACC will be provided an annual progress update for audit purposes.

#### **Night movements**

As minuted at the last ACC meeting in June, LSA supported the UEFA football event by sharing capacity alongside all other relevant London Airports for the Champions League final which was held at Wembley on 1<sup>st</sup> June. A total of 27 night flights were directly associated with this event.

Over the 3-month Q2 period there were a total of 68 night flights of which 6 were delayed passenger flights and 2 were exempt. All night movements for the quarter period remained within the agreed monthly quota i.e., 120. The increase in night flights is mostly due to business jet activity. Just 18 of the 68 night flights operated over Leigh on Sea and did not follow the preferred runway due to wind/weather conditions.

#### Noise

The total number of noise complaints for the Q2 period May – July 2024 was 235, of which 142 related to night-time operations.

The 235 noise complaints were generated from 141 airport operations (events) over the three-month period.

	Total ATMs	B727 Departures (QC4) ATMs	Total Complaints	NOT SEN	Total complaints	Events	Night complaints	Day complaints
May 24	2,568	3	37	0	37	26	13	24
Jun 24	2,901	3	145	3	142	76	105	37
Jul 24	2,682	4	56	0	56	39	24	32
	8,151	10	238	3	235	141	142	93

This data shows that less than 2% of aircraft movements during the Q2 period generated complaints. The were ten B727 departures in the Q2 period which generated just three complaints.

	Total complainants	Total complaints	Top 20 %	Top 20 =	Top 3 %	Top 3 =
May 24	11	37	100%	37	57%	21
Jun 24	20	142	100%	142	74%	108
Jul 24	9	56	100%	56	64%	37
		235		235		166

108 complaints related to aircraft operating to/from the SW over Leigh on Sea and 124 complaints related to aircraft operating to/from the NE over Rochford. (3 complaints related to helicopters, overhead aircraft which are not runway direction specific).

	No. of night flights over Leigh	Total Night complaints	Biz Jets	Delayed passenger	HM Coastguard/ Military
May 24	3	13	2	11	0
Jun 24	9	105	102	3	0
Jul 24	6	24	20	1	3
	18	142	124	15	3

During the Q2 period, there were 18 night flights to/from the SW over Leigh on Sea which did not follow the preferred runway for reasons permitted under the S106 exemptions.

All complaints for the Q2 period were investigated and the aircraft in question were fully investigated.

There were six non-compliant flights during the Q2 period i.e., turned early and broke NPR controls. There were no complaints received in relation to the NPR breaches. Please see quarterly 106 return for NPR breaches for details.

## **Mobile Noise Monitoring Requests**

No requests for the mobile noise monitor (MNT) were received during the May - Jul 2024 reporting quarter.

#### Noise Forum

The latest Community Noise Forum (CNF) meeting was held 13 August 2024 and led by the Chair Mike Thwaites.

Main points of discussion were membership and light aircraft activity. There will be a review of the CNF Terms of Reference in November.

Minutes of previous meetings are published on the LSA website under <u>Noise Management</u> - <u>London Southend Airport</u>

ACC members are encouraged to direct any local community groups to the LSA website for more information on how to apply for membership to the noise forum.

#### **Environment**

London Southend Airport have now installed drainage works on the airfield in line with the planning condition, the drainage works will improve existing drainage installed at Eastwood Brook (EB1).

The overall Surface Water Drainage Strategy is still in the design and discovery phase and we will be looking to commission a CCTV drainage survey shortly to support with the design requirements. We are also starting the baseline sampling work from Sept for 24 months.

Energy and Carbon reduction plans continue to be developed and include upgrading lighting to LED, installing EV charging and replacing the existing vehicle fleet with EV where practicable.

25% of terminal energy usage is produced by renewable sources generated onsite from our solar farm. And we are actively seeking to switch all our energy supply to 100% green energy.

Concentration levels of NO2 measured around London Southend Airport consistently remain below Government limits. London Southend saw a 93% increase in passengers compared to 2022-23 however the NO2 levels have continued to reduce around the airport site.

Marc Taylor
Acting Chief Executive Officer