

Performance

Total aviation movements	May 25	Jun 25	Jul 25	Total
2025/26	3,775	3,532	3,304	10,611
2024/25	2,943	3,391	3,141	9,475
Commercial mvt 2025/26	737	816	744	2,297
Commercial mvt 2024/25	341	476	444	1,261
Passengers 2025/26	82,544	83,648	73,181	239,373
Passengers 2024/25	27,579	37,450	33,372	98,401

CEO update

I would like to thank our stakeholders for the many messages of condolences and support following the tragic incident on 13th July. The airport worked closely with the emergency services and Air Accident Investigation Branch (AAIB) at the time of the incident and the days that followed. LSA colleagues were very quickly on-site and worked together brilliantly to set up a co-ordination centre as they have been trained.

The appropriate support and counselling are being provided to our colleagues that witnessed the accident and those that immediately came onsite to help. Our thoughts remain with the loved ones of the two pilots and two medical staff that perished and those affected by the incident.

Early safety investigations on the runway, fuel and ATC were quickly concluded, and the airport was allowed too fully re-open. We await the findings of the AAIB into the cause of the accident.

In June, the Airport announced three new easyJet routes for this winter to Berlin, Grenoble and Rovaniemi in Lapland, taking the total easyJet routes on sale to 23.

The latest statistics from the UK Civil Aviation Authority (CAA) have confirmed that London Southend is the UK's fastest growing airport. Passenger numbers have more than doubled in just four months – 106% increase between January and April 2025.

London Southend Airport has been selected as a finalist for UK & Ireland Airport of the Year at The Travel Industry Awards 2025.

Best performing routes in June & July were Enfidha (93%), Malta (92%) and Antalya (90%). Payload on the Newquay route has increased to 50% and is on an upward trend.

According to aviation data experts RDC, London Southend has outpaced its fellow major airport competitors when it comes to extra seats on offer for summer 2025. *"The standout result was the 173% increase in seats delivered at London Southend this summer. To put that into*

perspective, of nearly one million extra seats added across all London airports between April and October 2025, almost half – around 460,000 – are at London Southend.”

In May, London Southend announced a new partnership with Green Motion: Car & Van Rental, marking the highly anticipated return of on-site [car rental services](#) at the airport.

Green Motion offers a wide range of vehicle choices, including lower-emission internal combustion engine (ICE) models and hybrids, supporting both affordability and sustainability.

New Route 23 bus service will commence 31st August 2025 and will stop outside the passenger terminal.

New parking tariffs effective from 1st July 2025, seeing the removal of free set down and pick up in our Long Stay Facility, new tariff timing benchmarks are now in operation in our Short Stay.

The Airport hosted easyJet's *Fearless Flyer Experience* in May. The Experience Flight is exclusively for course participants (and their companions) and offers a one-hour round-trip as the final part of the Fearless Flyer course for nervous passengers.

The Jet Centre was pleased to welcome the Lionesses home from their win at the Euros. Hundreds of fans were waiting to greet them at the airport, and people from all over the UK watched on live news feeds.

Employment

We said goodbye to our Head of Air Traffic, Nicole Park as she takes on a new role as Operations Director at Bournemouth Airport on 1st September. Our Aviation Safety Manager, Martin Laycock becomes our new Head of Air Traffic.

We also welcomed Lisa Price as our new Director of People & Internal Communication.

We have 17 vacancies, mostly for Food & Beverage roles, also includes Technical Services, Ramp, ATC and Surface Access.

Since January 2025 we have successfully onboarded 167 new colleagues across the business – mostly for Food & Beverage, Ramp, and Security. This has increased our headcount from 252 (Dec 24) to 374 (July 25), excluding the hotel.

87% of airport colleagues currently live in a SS postcode area.

S106 Operational Review

Final stages before sharing with ACC and CNF and then formal submission to SCC. Slightly delayed due to recent events.

Community Relations

The airport continues to sponsor and support local events and good causes in 2025. Sponsorships for 2025:

- Essex Cricket Club
- World Cup-on-Sea charity Football match at SUFC
- Lazydays festival
- LSA v RunFree charity Football match at SUFC
- Strictly Air Ambulance – Essex & Hert Air Ambulance

- Havens Hospice - Southend half marathon
- Rochford Parish Council – Festive lights
- SECE Mind – Mental Elf run.

Nicole Park and Jo Marchetti took part in a year 12 mock interview day at King Edmund School.

Jo Marchetti hosted a familiarisation tour for a mother and 10yo who was neurodivergent. The young girl had tried to take a flight in 2023 but was off boarded from the aircraft after she became extremely upset. The young girl left with a new positive experience, and we hope they will be able to fly from London Southend again soon.

R4 Noise Action Plan

Progress of the [R4 Noise Action Plan](#) targets/commitments will be regularly monitored by the LSACNF. The ACC will be provided an annual progress update for audit purposes.

Night movements

Over the three-month Q2 period there were a total of 166 night-flights of which 38 were delayed and six were diverted passenger flights (66 were passenger arrivals between 23.00 – 23.30 that were counted towards the night quota). All night movements for the quarter period remained within the agreed monthly quota of 120. Just 42 of the 166 night-flights operated over Leigh on Sea and did not follow the preferred runway due to wind/weather conditions.

Noise

The total number of noise complaints for the Q2 period May – July 2025 was 1203, of which 400 related to night-time operations. Two did not relate to LSA operations.

The 1,201 noise complaints were generated from 722 airport operations (events) over the three-month period.

	Total ATMs	B727 Departures (QC4) ATMs	Total Complaints	NOT SEN	Total complaints	Events	Night complaints	Day complaints
May 25	3039	4	411	1	410	247	118	292
June 25	2702	2	430	0	430	241	147	283
July 25	2308	1	362	1	361	234	135	226
	8,049	7	1,203	2	1,201	722	400	801

This data shows that less than 9% of aircraft movements during the Q2 period generated complaints. There were seven B727 departures in the Q2 period which generated just three complaints.

The number of complaints has increased with the additional passenger flights; however, the number of people complaining remains relatively low. Over the three-month period 27 people registered complaints, one resident from Rochford made 741 separate complaints (62% of all complaints). 83% of all complaints coming from three residents.

	Total complainants	Total complaints	Top 20 %	Top 20 =	Top 3 %	Top 3 =
May 25	12	410	100%	411	85%	349
June 25	18	430	100%	430	80%	343
July 25	20	361	100%	362	84%	303
		1,201		1,203		995

577 complaints related to aircraft operating to/from the SW over Leigh on Sea and 565 complaints related to aircraft operating to/from the NE over Rochford.

60 complaints related to helicopters, training circuits and overhead aircraft which are not runway direction specific.

	No. of night flights over Leigh	Total Night complaints	Biz Jets	Delayed/diverted passenger	Helicopter	HM Coastguard/Military
May 25	19	118	19	97	1	1
June 25	14	147	59	88	0	0
July 25	10	135	59	76	0	0
	43	400	137	261	1	1

One complaint referred to a helicopter that departed at 06.29 (One min before the daytime period started). This matter was fully investigated and the MATS Part II reviewed and updated to ensure all ATC colleagues aware of S106 limitations on helicopter movements between 23.00 – 06.30.

During the Q2 period, there were 43 night-flights to/from the SW over Leigh on Sea which did not follow the preferred runway for reasons permitted under the S106 exemptions.

All complaints for the Q2 period were investigated and the aircraft in question were fully investigated.

There were -six non-compliant flights during the Q2 period i.e., turned early and broke NPR controls. There were no complaints received in relation to the NPR breaches. Please see the quarterly 106 return for NPR breaches for details.

Mobile Noise Monitoring Requests

No requests for the Mobile Noise Monitor (MNT) were received during the May – July 2025 reporting quarter.

Noise Forum

We will be losing Nicole Park's expertise and aviation knowledge, particularly around light aircraft operations, as she moves to Bournemouth Airport, in addition, Ian Greene has now retired from the DfT and will no longer be available to support the forum on regulatory matters. Funding from the CAA is no longer provided to support community meetings.

Considering the above, we have taken the decision to pause the CNF meetings temporarily, to enable us to review and resource new additional aviation support to the forum. The date of the next meeting is TBC but expected at the end of September.

The CNF [ToR](#) and minutes of previous meetings are published on the LSA website under [Noise Management - London Southend Airport](#)

ACC members are encouraged to direct any local community groups to the LSA website for more information on how to apply for membership to the noise forum.

Environment

London Southend Airport have commenced works to fully remediate any ground contamination resulting from the aircraft accident, this work is expected to be completed in August 2025.

Surface Water Drainage surveys continue to be recorded to inform our future strategy and in line with our obligations under regulation 61 (PFAS monitoring).

Approximately 23% of the airport's energy usage is currently produced by renewable sources generated onsite from our solar farm.

Jude Winstanley
Chief Executive Officer