

Performance

Total aviation movements	Aug 25	Sept 25	Oct 25	Total
2025/26	3,562	3,608	3,463	10,633
2024/25	3,318	2,752	2,974	9,044
Commercial mvt 2025/26	813	773	707	2,293
Commercial mvt 2024/25	382	408	386	1,176
Passengers 2025/26	89,586	81,097	78,789	249,472
Passengers 2024/25	17,557	24,250	24,901	66,708

CEO update

We have delivered a successful summer, and in September, we welcomed our half-a-millionth passenger for the first time in six years.

Starting October 26, more than 360,000 seats went on sale for the Winter schedule, which operates between November and March 2026.

Winter destinations - Alicante, Geneva, Malaga, Palma, Paris, Tenerife, Gran Canaria, Amsterdam, Malta, Marrakesh, Enfidha, plus six additional destinations are joining the line-up, Barcelona, Berlin, Grenoble, Lanzarote, Rovaniemi and Salzburg, all operated by airline partner, easyJet. Also, back for a second year is the Santa's Lapland charter flight to Ivalo.

Average load factor across all routes for the three-month period was 83%..

Best performing routes in Aug, Sept, Oct were Enfidha (92%), Malaga (91%), Malta (91%), Gran Canaria (90%) & Tenerife (89%).

On 27th October, just after completing their final planned flight from LSA, Eastern Airways suspended operations from all airports and filed a notice of intention to appoint administrators.

Our Business Development team attended World Routes in Hong Kong and ERA in Portugal and will be off to the World Travel Market at the Excel Centre in London this week to meet airlines and travel agents.

London Southend Airport is proud to be a key partner in the Southend City Partnership, helping shape the city's bold 10-year vision. This collaborative effort, involving local businesses, organisations, residents, and communities, aims to transform Southend into a thriving, inclusive, and resilient city over the next decade.

As part of this unique partnership, alongside Essex Fire and Rescue, Essex Police, Southend City Council, and many more, the airport is committed to supporting a vision that reflects the diverse needs and aspirations of Southend's residents and visitors.

PRM Committee meeting held in October, attended by representatives from many physical and hidden disability groups as well as the CAA. Very positive feedback.

Guide dog puppy familiarisation visits were hosted in Oct and Nov. These visits are an essential part of the puppies training, getting them used to different environments, sounds and senses before their formal training begins.

Employment

Fixed term contracts supporting our summer schedule have now ended. We currently have 8 vacancies – mostly in F&B. Our total headcount as of 3rd November is 349.

Since January 2025 we have successfully onboarded 211 new colleagues across the business – mostly for Food & Beverage, Ramp, and Security. We are delighted that 55 colleagues employed for the summer for fixed terms have now moved to permanent contracts.

86% of airport colleagues currently live in an SS postcode area.

The People Team attended Southend Adult Community College careers event on 21st October to give advice on roles at the airport.

LSA colleagues are being offered Dementia Awareness training in November.

S106 Operational Review

The plans have been agreed with the local authorities and shared with the ACC and CNF members for comments. Deadline for feedback was 30/10/25.

Only one comment from ACC – Mike Davies *“any potential questions seem to have been covered within the text. Such as Diesel v electric and “unsocial” hours for various airside activities”*.

Only one comment from the CNF – Jo Spencer *“Can I just ask the monitoring tubes based along Wells Ave and Avro, are they actually located at the holding points, as I would have thought this is where they would need to be, looking at the pics it does not look as those they are”*.

LSA responded *“They are located as shown on the maps. We would not be able to erect a post for the tubes too close to the aircraft as this would be an obstruction.”*

The monitoring tubes are closer to the aircraft (fumes) than any residents' properties, therefore the recorded levels would be higher in these positions than what is experienced in the gardens along Wells Ave and Avro Road”.

The S106 plans will now be formally submitted to SCC for approval. SCC have indicated that they will offer a public consultation to local residents.

Community Relations

Upcoming sponsorship events:

- Essex Cricket Club - ongoing
- Rochford Parish Council – Festive lights
- SECE Mind – Mental Elf run.

In August hundreds of visitors attended the Visit the Vulcan day at the airport. In September, our very own London Southend fire crew attended the Rayleigh Weir Fire Station Open Day with their new fire appliance.

We welcomed 99-years old Marjorie to the airport in October for a tour of the airfield and Jet Centre. Marjorie worked for Freddie Laker in the 1950's and 60's and has fond memories of her time at the airport. The visit was coordinated by the National Association of Retired Police Officers. Marjorie was married to her late husband, Sergeant Des Hardy of Southend Police.

LSA is once again taking part in the Shoebox Appeal - The annual '[Shoebox Appeal](#)', led by the Samaritan's Purse charity, brings joy to children who may have never received a gift before. LSA colleagues and members of the public are invited to drop their Christmas boxes to VP for collection.

R4 Noise Action Plan

Progress of the [R4 Noise Action Plan](#) targets/commitments will be regularly monitored by the LSACNF. The ACC will be provided an annual progress update for audit purposes.

Night movements

Over the three-month Q3 period there were a total of 145 night-flights of which 34 were delayed and two were diverted passenger flights (48 were passenger arrivals between 23.00 – 23.30 that were counted towards the night quota). All night movements for the quarter period remained within the agreed monthly quota of 120. Just 34 of the 145 night-flights operated over Leigh on Sea and did not follow the preferred runway due to wind/weather conditions.

Noise

The total number of noise complaints for the Q3 period Aug - Sept 2025 was 1,060, of which 344 related to night-time operations. Three did not relate to LSA operations.

The 1,057 noise complaints were generated from 693 airport operations (events) over the three-month period.

	Total ATMs	B727 Departures (QC4) ATMs	Total Complaints	NOT SEN	Total complaints	Events	Night complaints	Day complaints
Aug 25	2781	4	382	1	381	248	123	258
Sept 25	2599	1	397	1	396	255	142	254
Oct 25	2457	0	281	1	280	190	79	201
	7,837	5	1,060	3	1,057	693	344	713

This data shows that less than 9% of aircraft movements during the Q3 period generated complaints. There were five B727 departures in the Q3 period which generated no complaints.

Over the three-month period 22 people registered complaints, one resident from Rochford made 629 separate complaints (59% of all complaints). 80% of all complaints coming from three residents.

	Total complainants	Total complaints	Top 20 %	Top 20 =	Top 3 %	Top 3 =
Aug 25	16	381	100%	381	77%	296
Sept 25	15	396	100%	396	82%	324
Oct 25	12	280	100%	280	81%	227
		1,057		1,057		847

538 complaints related to aircraft operating to/from the SW over Leigh on Sea and 482 complaints related to aircraft operating to/from the NE over Rochford.

37 complaints related to helicopters, training circuits and overhead aircraft which are not runway direction specific.

	No. of night flights over Leigh	Total Night complaints	Biz Jets	Delayed/diverted passenger	Helicopter	HM Coastguard/Military
Aug 25	12	123	62	61		
Sept 25	17	142	64	78		
Oct 25	5	79	26	53		
	34	344	152	192	0	0

During the Q3 period, there were 34 night-flights to/from the SW over Leigh on Sea which did not follow the preferred runway for reasons permitted under the S106 exemptions.

All complaints for the Q3 period were investigated and the aircraft in question were fully investigated.

There were –six non-compliant flights during the Q3 period i.e., turned early and broke NPR controls. There were no complaints received in relation to the NPR breaches. Please see the quarterly 106 return for NPR breaches for details.

Mobile Noise Monitoring Requests

No requests for the Mobile Noise Monitor (MNT) were received during the Aug – Oct 2025 reporting quarter.

Noise Forum

LSA has appointed an aviation noise expert to join the CNF and we will be making an announcement to this effect soon. The next CNF will be scheduled for Jan 2026. In the meantime, all noise issues are being addressed by the Noise Manager directly or via the Chair.

The CNF [ToR](#) and minutes of previous meetings are published on the LSA website under [Noise Management - London Southend Airport](#)

ACC members are encouraged to direct any local community groups to the LSA website for more information on how to apply for membership to the noise forum.

Environment

London Southend Airport have commenced works to fully remediate any ground contamination resulting from the aircraft accident, samples have been recorded to determine the extent of the remediation, the work remains subject to authorisation through insurers.

Surface Water Drainage surveys continue to be recorded to inform our future strategy and in line with our obligations under regulation 61 (PFAS monitoring). The monitoring programme was agreed with the Environment Agency and is due to conclude, Summer 2026.

Approximately 23% of the airport's energy usage is currently produced by renewable sources generated onsite from our solar farm.

Jude Winstanley
Chief Executive Officer