Chief Executive Officer's Report No. 126 **Document 2**
Nov – Jan 2026

Performance

Total aviation movements	**Nov 25**	**Dec 25**	**Jan 26**	**Total**
2026/27	**3,036**	**3,154**	**2,292**	**8,482**
2025/26	2,246	1,441	2,045	5,732
Commercial mvt 2026/27	**495**	**573**	**464**	**1,532**
Commercial mvt 2025/26	231	267	203	701
Passengers 2026/27	**53,103**	**57,979**	**42,903**	**153,985**
Passengers 2025/26	13,131	15,846	11,156	40,133

CEO update
Last year (Jan – Dec 2025) saw a tripling of volume to 719,500 passengers and a 133% increase in flights, making LSA the UK's fastest growing airport in 2025. We expect that 2026 will see LSA grow by another 30% to 933,000 passengers.

I'm also pleased to report that compared to last year we have seen a 284% increase in passenger numbers through November to January.

More than 360,000 seats went on sale for the Winter schedule November 2025 - March 2026.

Winter destinations - Alicante, Geneva, Malaga, Palma, Paris, Tenerife, Gran Canaria, Amsterdam, Malta, Marrakesh, Enfidha, Barcelona, Berlin, Grenoble, Lanzarote, Rovaniemi and Salzburg, all operated by airline partners, easyJet. Also, back for a second year was the Santa's Lapland charter flight to Ivalo.

Average load factor across all routes for the three-month period Nov – Jan was 72%.

Best performing routes in Nov, Dec, Jan were Rovaniemi (86%), Amsterdam (81%), Antalya (78%) & Alicante (76%).

Three new routes added for Summer 2026 include Ibiza, Jersey, Munich with Barcelona and Berlin extended from the Winter schedule.

Jet Centre revenue is up 20% year on year and was crowned *Best FBO in Europe, the Middle East and Africa* in the 2025 Business Air News FBO Feedback Survey. London Southend is also a FINALIST in the 2026 Travel Gossip Awards.

London Southend welcomed back easyJet's Fearless Flyers in January. The course participants were met by our therapy dogs to help ease any anxiety before their exclusive easyJet flight.

Following on from the success of last year, the 2026 Travel Show was hosted at the Holiday Inn Hotel on 25 January. The event attracted over 250 would-be passengers, who were treated to destination inspiration from local travel agents, exclusive on-the-day deals and a chance to win a 5* 7-night holiday in Tunisia. Hays Travel agents were on hand to assist with bookings, resulting in 48 passengers confirmed and more than £60,000 in sales.

Employment
Recruitment drives held for F&B which were advertised internally and via social media. Our People Team also work with Southend DWP to find potential applicants for job vacancies.

We will be onboarding 57 new colleagues for the start of the 2026 Summer schedule - 70% due to start by 02/03/26.There are currently 10 roles being advertised, mainly in F&B and Handling.

85.1% of airport colleagues currently live in an SS postcode area.

A Wellbeing Event is being planned for March. LSA colleagues will be offered advice on health, wellbeing, finances and public transport from a host of local businesses.

S106 Operational Review
Following consultation with the ACC and CNF the final draft plans were submitted to SCC for approval on 30 November.

SCC carried out a public consultation – feedback deadline was 30/12/25. London Southend now awaits formal approval from SCC.

Community Relations
The airport is currently reviewing applications for a new charity partner. The top five proposals from twelve applications have been put to a LSA colleague vote for a final decision. The successful charity will be announced at the end of February.

In addition to working with a charity partner, the airport also supports other local good causes.

- Discarded buggies donated to The Shoebury Ark, and left luggage cases to HARP
- Food donations collected for The Shoebury Ark before Christmas
- The airport took part in and provided a collection point for the Christmas Shoebox appeal
- Once again supported the SECE Mind Mental Elf run in December
- Sponsored the Rochford District Santas Grotto.
- A group of 20 Level 3 Travel and Tourism students visited the airport in January to find out more about jobs in aviation and how the airport is managed.

R4 Noise Action Plan
Progress of the R4 Noise Action Plan targets/commitments will be regularly monitored by the LSACNF. The ACC will be provided an annual progress update for audit purposes.

Night movements
Over the three-month Q4 period there were a total of 61 night-flights of which 28 were delayed and one was a diverted passenger flight (four were passenger arrivals between 23.00 – 23.30 that were counted towards the night quota). All night movements for the quarter period remained within the agreed monthly quota of 120. Just 19 of the 61 night-flights operated over Leigh on Sea and did not follow the preferred runway due to wind/weather conditions.

Noise

The total number of noise complaints for the Q4 period Nov – Jan 2026 was 567, of which 129 related to night-time operations. Two did not relate to LSA operations.

The 565 noise complaints were generated from 440 airport operations (events) over the three-month period.

	Total ATMs	B727 Departures (QC4) ATMs	Total Complaints	**NOT SEN**	**Total complaints**	**Events**	**Night complaints**	**Day complaints**
Nov 25	2270	0	223	1	222	157	66	156
Dec 25	2375	0	173	0	173	143	28	145
Jan 26	1624	1	171	1	170	140	35	135
	6,269	1	567	2	565	440	129	436

This data shows that less than 7% of aircraft movements during the Q4 period generated complaints. There was one B727 departure in the Q4 period which generated no complaints.

Over the three-month period 14 people registered complaints, one resident from Rochford made 426 separate complaints (75% of all complaints). 91% of all complaints coming from three residents.

	Total complainants	**Total complaints**	**Top 20 %**	**Top 20 =**	**Top 3 %**	**Top 3 =**
Nov 25	12	222	100%	222	86%	191
Dec 25	12	173	100%	173	94%	162
Jan 26	8	170	100%	170	94%	160
		565		565		513

283 complaints related to aircraft operating to/from the SW over Leigh on Sea and 276 complaints related to aircraft operating to/from the NE over Rochford.

Six complaints related to helicopters, training circuits and overhead aircraft which are not runway direction specific.

	No. of night flights over Leigh	**Total Night complaints**	**Biz Jets**	**Delayed/diverted passenger**	**Helicopter**	**HM Coastguard/ Military**
Nov 25	10	66	46	20		
Dec 25	6	28	10	18		
Jan 26	4	35	14	21		
	61	129	70	59	0	0

During the Q4 period, there were 19 night-flights to/from the SW over Leigh on Sea which did not follow the preferred runway for reasons permitted under the S106 exemptions.

All complaints for the Q4 period were investigated and the aircraft in question were fully investigated.

There were two non-compliant flights during the Q4 period i.e. turned early and broke NPR controls. There were no complaints received in relation to the NPR breaches. Please see the quarterly 106 return for NPR breaches for details.

Mobile Noise Monitoring Requests

No requests for the Mobile Noise Monitor (MNT) were received during the Nov – Jan 2026 reporting quarter.

Noise Forum

The most recent CNF meeting was held on 26 January 2026. There is now an item on the agenda for key messages to be reported back to the ACC.

a) *No current noise issues to report.*
b) *Update on new membership opportunities and a call to the ACC for any suggestions. An introduction to new chair to be included in the CEO Report.*

Vicki Hughes is the new appointed Chair of the CNF. With over 30 years of aviation experience, Vicki played a pivotal role in establishing Gatwick Airport's industry-leading Noise Management Board (NMB). Vicki also spent 22 years at Stansted Airport as the UK's first Noise Communications Manager and is currently Director of Aviation Services at Brighton City Airport (Shoreham Airport). Having worked in airspace proposals and with a passion for sustainable aviation Vicki brings a wealth of knowledge and experience to the LSA CNF.

The CNF ToR and minutes of previous meetings are published on the LSA website under Noise Management - London Southend Airport

ACC members are encouraged to direct any local community groups to the LSA website for more information on how to apply for membership to the noise forum.

Environment

London Southend Airport have now completed works to fully remediate any ground contamination resulting from the aircraft accident.

Surface Water Drainage surveys continue to be recorded to inform our future strategy and in line with our obligations under regulation 61 (PFAS monitoring). The monitoring programme was agreed with the Environment Agency and is due to conclude, Summer 2026.

Approximately 23% of the airport's energy usage is currently produced by renewable sources generated onsite from our solar farm.

Jude Winstanley
Chief Executive Officer