

Performance

| Total aviation movements | Feb 26 | Mar 26 | Apr 26 | Total |
|-------------------------------|---------------|---------------|---------------|----------------|
| 2026/27 | 2,653 | 3,042 | 2,953 | 8,648 |
| 2025/26 | 2,405 | 3,372 | 3,884 | 9,661 |
| Commercial mvt 2026/27 | 543 | 714 | 720 | 1,977 |
| Commercial mvt 2025/26 | 255 | 295 | 670 | 1,220 |
| Passengers 2026/27 | 49,352 | 58,623 | 76,875 | 184,850 |
| Passengers 2025/26 | 14,698 | 17,795 | 75,466 | 107,959 |

CEO update

I am pleased to report that compared to last year we have seen a 71% increase in passenger numbers through February to April. Average load factor across all routes for the three-month period Feb – Apr was 72%.

Best performing routes in February, March and April were Tenerife (82%), Malaga (81%), Alicante (80%) & Amsterdam (78%).

easyJet currently have 27 routes on sale from London Southend. Recently added routes for this winter are Budapest and Belfast.

The latest CAA 2025 statistics show that the airport delivered the most significant improvement in on-time performance across the UK, rising 15 places in the national punctuality league while also becoming the most punctual airport in London, with 77.6% of flights departing or arriving within 15 minutes of schedule.

Out of 23 UK airports, London Southend was also ranked second for having the shortest flight delays. Manchester being the worst at 19mins 30 seconds and Liverpool the best at 9mins 24 seconds. London Southend recorded a very respectable average of 10mins 24 seconds.

easyJet have announced London Southend as their best airport in the UK for operational performance and best across their entire network (160+ airports) for customer satisfaction for the last six months.

The Business Development team were in Rimini, Italy for the Routes Europe conference where they met with over 30 airlines to discuss future opportunities and in June they will also host the following networking events;

- London Aviation Symposium - an opportunity for airline CEOs and other C Suite individuals to discuss the global aviation market.

- Networking Day – an event held at the London Southend Jet Centre with over 300 attendees including brokers, operators, airlines, airports, suppliers, and Tour Operators. Giving the opportunity for enhanced networking and conference sessions.

Passengers can leave liquids (up to 2L and electrical equipment (laptops, tablets etc) inside their hand luggage for screening.

New Express drop-off and pick-up lane opened 1st March allowing passengers to be picked up or dropped off directly opposite the main terminal. The new layout has been designed to improve traffic flow, reduce congestion and create a smoother experience for drivers and passengers alike.

Contactless ticketing went live at Southend Airport rail station in March.

First announced that the X30 service would be withdrawn from Eastwoodbury Lane in April but have since proposed maintaining a service for the early and late flights.

Employment

We have 10 roles currently advertised – largely within Food & Beverage. We have just re opened applications for our Air Traffic Control Assistant role, this one is to build our talent pipeline only, we do not currently have an active vacancy. We are also hiring a Cleaning Specialist.

Since January 2026 we have successfully onboarded 55 new colleagues across the business – mostly for Food & Beverage and Security. The majority of these people join us on Fixed Term Contracts, due to expire in the autumn. Our total headcount is 381 as of 28/04/2026, 85.2% of airport colleagues living in an SS postcode area.

Our Director of People and Internal Communications, Lisa Price attended a job fair at Southend Job Centre in April. 275 attended the event which received fantastic feedback and Lisa has followed up with several attendees on potential opportunities at London Southend.

The People Team attended a careers event at Southend Community College in May.

We held a Wellbeing event for all colleagues to meet with our benefit providers, get advice, more information and even some freebies.

LSA colleagues were offered Stress and Wellbeing online training in relation to Stress Awareness Month last week, with Wellity Global.

Community Relations

Throughout a five-year partnership LSA helped raise over £50,000 in funds for South-East and Central Essex Mind. In January the airport invited applications for its next charity partner.

After receiving twelve applications, a shortlist of five charities was presented to airport colleagues, who voted for their preferred partner. In February, Havens Hospices, which provides specialist care and support for people of all ages living with incurable conditions across Essex, was announced as our new charity partner for 2026-2028.

A charity football match in aid of Havens Hospice was held 13th May. LSA lost out 4:3 to Run Free Utd at Roots Hall, however the game raised over £1500.

In addition to working with a charity partner, the airport also supports other local good causes.

- Essex Cricket Club – Essex Women’s team
- SUFC – Draw Her Into The Game
- Havens Hospice Southend half marathon
- Lazydays festival
- LSA vs. Run Free Utd at SUFC
- Rochford Parish Council – Festive lights
- SECE Mind – Mental Elf run.

Tickets sold out quickly for Spitfire Away Days with flights from London Southend Airport. Taking place on August 29-30, 2026, this limited two-day event will offer aviation enthusiasts the rare opportunity to experience flight in the legendary Supermarine Spitfire from the Essex coast.

S106 Operational Plan review

All five operational plans were approved in March, and all new commitments have been implemented. This includes increasing NO2 testing from four sites outside the airport boundary to seven in total – adding three new sites on airfield close to residential properties, and additional monitoring of the Charlie taxiway.

R4 Noise Action Plan

Progress of the [R4 Noise Action Plan](#) targets/commitments will be regularly monitored by the LSACNF. The ACC will be provided an annual progress update for audit purposes.

Night movements

Over the three-month Q1 period there were a total of 44 night-flights of which 15 were delayed (21 were passenger arrivals between 23.00 – 23.30 that were counted towards the night quota). All night movements for the quarter period remained within the agreed monthly quota of 120. Just 9 of the 44 night-flights operated over Leigh on Sea and did not follow the preferred runway due to wind/ weather conditions.

Noise

The total number of noise complaints for the Q1 period Feb - Apr 2026 was 1,220, of which just 73 related to night-time operations.

The 1,220 noise complaints were generated from 888 airport operations (events) over the three-month period.

| | Total ATMs | B727 Departures (QC4) ATMs | Total Complaints | NOT SEN | Total complaints | Events | Night complaints | Day complaints |
|--------|------------|----------------------------|------------------|---------|------------------|--------|------------------|----------------|
| Feb 26 | 1881 | 3 | 239 | 0 | 239 | 189 | 11 | 228 |
| Mar 26 | 2784 | 1 | 347 | 0 | 347 | 268 | 35 | 312 |
| Apr 26 | 2624 | 2 | 634 | 0 | 634 | 431 | 27 | 607 |
| | 7,289 | 6 | 1,220 | 0 | 1,220 | 888 | 73 | 1,147 |

This data shows that 12% of aircraft movements during the Q1 period generated complaints. There were six B727 departures in the Q1 period which generated one single complaint.

Over the three-month period 12 people registered complaints, one resident from Rochford made 660 separate complaints (54% of all complaints) and a single resident from Leigh on Sea made 469 complaints (38%) . 96% of all complaints coming from three residents.

| | Total complainants | Total complaints | Top 20 % | Top 20 = | Top 3 % | Top 3 = |
|--------|--------------------|------------------|----------|----------|---------|---------|
| Feb 26 | 5 | 239 | 100% | 239 | 94% | 225 |
| Mar 26 | 7 | 347 | 100% | 347 | 98% | 340 |
| Apr 26 | 9 | 634 | 100% | 634 | 95% | 601 |
| | | 1,220 | | 1,220 | | 1,166 |

580 complaints related to aircraft operating to/ from the SW over Leigh on Sea and 330 complaints related to aircraft operating to/ from the NE over Rochford.

310 complaints related to helicopters, training circuits and overhead aircraft which are not runway direction specific.

| | No. of night flights over Leigh | Total Night complaints | Biz Jets | Delayed/diverted passenger | Helicopter | HM Coastguard/ Military |
|--------|---------------------------------|------------------------|----------|----------------------------|------------|-------------------------|
| Feb 26 | 0 | 3 | 0 | 3 | | |
| Mar 26 | 5 | 35 | 8 | 27 | | |
| Apr 26 | 4 | 27 | 4 | 23 | | |
| | 9 | 65 | 12 | 53 | 0 | 0 |

During the Q1 period, there were nine night-flights to/ from the SW over Leigh on Sea which did not follow the preferred runway for reasons permitted under the S106 exemptions.

All complaints for the Q1 period were investigated and the aircraft in question were fully investigated.

There were two non-compliant flights during the Q1 period i.e. turned early and broke NPR controls. There was one complaint received in relation to the NPR breaches. Please see the quarterly 106 return for NPR breaches for details.

Mobile Noise Monitoring Requests

No requests for the Mobile Noise Monitor (MNT) were received during the February - April 2026 reporting quarter.

Noise Forum

The most recent CNF meeting was held on 28 April 2026. There is now an item on the agenda for key messages to be reported back to the ACC.

- a) No current noise issues to report.
- b) Ongoing ask of Members to proactively find new representatives for the CNF.

The CNF [ToR](#) and minutes of previous meetings are published on the LSA website under [Noise Management - London Southend Airport](#)

ACC members are encouraged to direct any local community groups to the LSA website for more information on how to apply for membership to the noise forum.

Environment

Approximately 24% of the airport's energy usage is currently produced by renewable sources generated onsite from our solar farm.

Jude Winstanley
Chief Executive Officer