

	Departing							
	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26
Pre-booked	Numbers of PRMs		51	38	24	46	34	36
	10 mins	80%	98.03%	100%	100%	100%	100%	100%
	20 mins	90%	100.00%					
	30 mins	100%						
Non pre-booked	Numbers of PRMs		3	3	0	4	2	1
	25 mins	80%	100.00%	100%		100%	100%	100%
	35 mins	90%						
	45 mins	100%						

	Arriving							
	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26
Pre-booked	Numbers of PRMs		272	188	270	180	275	82
	5 mins	80%	98.52%	95.74%	96.29%	100.00%	100.00%	100.00%
	10 mins	90%	100.00%	100.00%	100.00%			
	20 mins	100%						
	30 mins							
	45 mins							
	60 mins							
Non pre-booked	Numbers of PRMs		9	5	4	2	6	2
	25 mins	80%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	35 mins	90%						
	45 mins	100%						
	60 mins							
	75 mins							